

# Terms and Conditions

## 1 General information

The Schauspielhaus Zürich offers the following subscriptions in the 19/20 season. All offers are also available as Legi subscriptions.

## 2 Flexible Subscriptions

Applicable to flexible subscriptions (General, Halftax, and Choose 10):

- Free seat selection in Pfauen and Schiffbau
- Free selection of performance dates
- Seat selection for each performance
- Right to first pick of the best seats at performances two days before the start of sales
- 10% discount on any additional tickets
- Invitation to exclusive events for subscribers only
- Valid for one year from date of issue

### 2a General Subscription

The General Subscription grants entry to unlimited performances (except premieres), guest performances, concerts, parties in all venues (Pfauen, Schiffbau, Box and Kammer) as often as desired. This subscription is non-transferable.

### 2b General Subscription Plus

The General Subscription Plus grants entry to all performances including premieres, guest performances, concerts, parties, and special events in all venues. This subscription is non-transferable.

### 2c Halftax Subscription

The Halftax Subscription grants entry to all performances, guest performances, concerts, and parties in Pfauen and Schiffbau at half-price. This subscription is non-transferable.

### 2d Choose 10 Subscription

The Choose 10 Subscription grants entry to ten performances selected by the subscriber in Pfauen and Schiffbau. It remains valid for one year from the date of purchase and is available in categories 1 to 4. The subscription is transferable, redeemable for multiple tickets per performance, and may be given as a gift.

### 2e Flatrate Under 30 Subscription

The Flatrate Under 30 Subscription grants entry to all performances, concerts, parties, and special events for a one-time fee of CHF 111. Tickets to performances are available only at the box office. Student legi are not required to purchase our U30

subscription. Subscription pass and a piece of identification must be presented at time of purchase. This subscription is non-transferable. As long as available.

## 3 Classic Subscriptions

Applicable to Classic Fixed Seat Subscriptions:

- Seat selection for all subscription performances
- Up to 20% discount on further performance visits
- 10% discount on all additional tickets
- First pick of the best seats of performances outside subscription two days before the start of sales
- Invitation to exclusive events for subscribers only
- Automatic renewal of subscription on 31 May each year
- Subscription is transferable
- The dates for classic subscriptions for the period September to January are released in June. The dates for the second half of the season are released in December.

### 3a The HelloZurich Subscription

With our HelloZurich Subscription, Benjamin von Blomberg and Nicolas Stemann will select four performances in four different venues that absolutely must be seen. Subscribers are guaranteed to meet one of our artistic directors in person, as after each one of the four performances, either Benjamin von Blomberg or Nicolas Stemann will be meeting our subscribers for a personal conversation. Tickets are not exchangeable for other dates or productions.

### 3b The Little Schauspielhaus Subscription

This season, the Little Schauspielhaus Subscription includes four performances in the Pfauen and one in the Schiffbau-Halle. Choose your preferred day of the week, and your favorite seat. We'll then deal with selecting which piece you will see – and should you disagree with our choice, you can always exchange the ticket up to three working days before the performance date. This subscription is transferable.

### 3c The Big Schauspielhaus Subscription

With the Big Schauspielhaus Subscription, entrance is granted to seven performances in the Pfauen and one in the Schiffbau. You are guaranteed to be allocated your favorite seat in the house. Select your preferred weekday to come and watch the

show. The performance dates and plays you have booked for can be exchanged up to three working days before the performance date. This subscription is transferable.

### **3d Premiere Subscription**

With our Premiere Subscription, you can experience the highlights of our season close up. Our Premiere Subscription grants entry to seven premieres in the Pfauen and one in the Schiffbau-Halle. With this subscription, a seat number is provided, as well as a free program from the Books Table before each premiere. Performance dates and plays can be exchanged up to three days before the performance date. This subscription is transferable.

### **4a Schiffbau Subscription**

The Schiffbau Subscription grants entry to five performances in the hall and in the box. The subscription may now be purchased according to five different seat categories. Performance dates and plays can be exchanged up to three days before the performance date. This subscription is transferable.

### **4b Trial Subscription**

The Trial Subscription allows you to get to know us for the first time. It grants entry to four performances in the four different venues – Pfauen, Kammer, Schiffbau and Box. Performances and dates are open to free selection within a season. Due to the different stage setups, there are no fixed seats for this subscription.

### **4c Gift Subscription**

With the Gift Subscription, you can offer someone three selected evenings at the theatre from as little as CHF 54. More information about the Gift Subscription will be available from November at the Advance Ticket Office and on [www.schauspielhaus.ch/Geschenk-Abo](http://www.schauspielhaus.ch/Geschenk-Abo).

### **4d Das Migros-Abo**

Our Migros Subscription is valid for eight performances in the Pfauen, and also includes a voucher for a 50% discount on a performance in the Pfauen or Schiffbau. An exclusive introduction to the play will be given by a dramaturge. Tickets are not exchangeable for other dates or productions. The Migros Subscription is supported by Migros Cultural Percentage.

### **4e The Zuri Subscription**

The Zuri subscription grants entry to ten performances in the following cultural institutions of the city on the Limmat: Schauspielhaus, Opernhaus, Theater am Hechtplatz, Theater Neumarkt as well as concerts by the Tonhalle Orchestra and Zurich Chamber Orchestra. The Zuri subscription is available from June only at the box

office of the Zurich Opera House.

## **5 New Subscriber Benefits**

Special benefits for new subscribers is part of a gift-giving campaign in place until 12 September 2019. When you purchase a subscription (of a value of at least 150 francs) you will receive a voucher for the LaSalle restaurant in Schiffbau of a value of 50 francs. New subscriptions start on 5 June.

## **6 Subscription Validity**

Subscriptions are valid for one season. Changes to subscription conditions will be communicated in advance. The Schauspielhaus reserves the right to change the number of performances in the individual subscriptions as well as the subscription conditions and prices for the coming season. Such changes will be notified in advance along with the season program.

## **7 Duration, termination, contract**

A subscription is automatically extended by one season in each case unless the subscriber or the Schauspielhaus Zurich terminates the subscription in writing by 31 May of the current season, with the exception of Legi subscriptions, which are not automatically renewed. If the subscription has not been cancelled in due form and time, the subscriber is obliged to pay in full and on time. A delay in payment entitles the theatre box office to cancel the subscription without notice and to make use of the seats elsewhere. In the event of cancellation, the subscriber is obliged to return the invalidated original ticket. A seat or subscription series change request can only be submitted in writing and is only possible until 15 June of the current season for the coming season.

## **8 Payment Methods**

The price for the subscription is to be paid in advance in one amount. The price, payment date and bank details will be announced in advance. The invoice will be issued in June, payment must be made no later than 30 June 2019 following receipt of the invoice.

## **9 Seat Cancellation, Exchanges, and Subscription**

Dates Subscription dates can be exchanged free of charge. The exchange must be made at the theatre box office no later than three working days before the performance. Rebooking of repertoire performances is possible. The subscription voucher loses its validity at the end of the season. A cash payment of the voucher is not possible. There will be no replacement for performances not attended or subscription seats not waived in time or for expired subscription vouchers. Seats may be waived in person, by telephone or in writing, but must be communicated to the theatre box office within the specified period. It is recommended that the ticket

be waived in writing by e-mail to theaterkasse@schauspielhaus.ch. Telephone seat cancellations are possible from Monday to Friday from 11:00 to 19:00 by calling +41 44 258 77 77. Once the tickets have been waived, you will no longer be entitled to the seats you have subscribed to for that performance. No replacements can be made for unvisited or unused subscription tickets or for expired virtual subscription vouchers.

#### **10 Subscription pass and announcement of performance dates**

The subscription pass will be sent in August for the first half of the season and in December for the second half. It is valid for the dates indicated. The starting times are published in the monthly performance programs and on schauspielhaus.ch. Please note that changes to the program are possible and in exceptional cases your subscription performance may take place on a different day of the week. If you lose your pass, please inform the box office immediately so that a replacement pass can be issued.

#### **11 Data storage, change of address, mailing (either Lepo electronic/postal)**

Your order data will be used and stored in compliance with data protection regulations to the extent necessary for processing and documenting the order. Please inform the box office of the Schauspielhaus Zurich of any changes immediately in writing. Mail will be sent to the last known address. No guarantee can be given for the timely receipt of postal items.